



**Collaborative pharmaceutical care in research and practice**  
8th PCNE Working Conference, 6-8 February 2013, Berlin, Germany

**Workshop 4:**  
**Quality standards for (collaborative)**  
**pharmaceutical care research**

Facilitators:

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# The official aim of the workshop was...

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define Good Pharmaceutical Care Research Practice Standards with identification and resolution of potential barriers related to national academic environments and/or related to issues of interprofessional collaboration

# Quality Management System for Collaborative Pharmaceutical Care...

## 1. UNPACK THE BLACKBOX



*Literature review*

*Peer Review  
Research  
Committee*

*Research Question*



# Developing and evaluating complex interventions:

new guidance

Clear and reproducible intervention

# Quality Management System for Collaborative Pharmaceutical Care...

## 1. UNPACK THE BLACKBOX



## 2. BUILD A RESEARCH ROAD MAP

(including giving access to guidance documentation)

**DEVELOP**

**PREPARE TO  
IMPLEMENT**

**IMPLEMENT  
INTERVENTION (&  
CONTROL)**

**DATA COLLECTION &  
MONITORING**

**ANALYSIS**

**REPORTING**

**DISSEMINATION AND  
MARKETING**

**EVALUATION**

# Quality Management System for Collaborative Pharmaceutical Care...

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## 2. BUILD A RESEARCH ROAD MAP

(including giving access to guidance documentation)

## 3. NEEDS FOR :

- USE OF A PEER REVIEW COMMITTEE (including all stakeholders)
- MORE SKILLS IN QUALITY MANAGEMENT , DEFINITION OF INDICATORS AND RISK MANAGEMENT

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- USE OF A PEER REVIEW COMMITTEE (including all stakeholders)
- MORE SKILLS IN QUALITY MANAGEMENT , CONTINUOUS MONITORING OF INDICATORS AND RISK MANAGEMENT

## 4. PERSPECTIVES:

- PCNE GROUP IN UNPACKING THE BLACKBOX ?
- NEXT PCNE-WC 9th « UNPACKING THE BLACKBOX » ? (education/empowerment? medication adherence? Comprehensive pharmaceutical care?)