


| Program overview | | | | | |
|------------------|----------------------------|---|---|------------------------------------|-------------------|
| Time | Thursday 1st February 2018 | Friday 2nd February 2018 | Saturday 3rd February 2018 | | |
| 9.00-9.30 | | Registration | Workshop series 2 incl. coffee break | | |
| 9.30-10.00 | | | | | |
| 10.00-10.30 | | Opening and Lectures plus discussion incl. short coffee break | | | |
| 10.30-11.00 | | | | | |
| 11.00-11.30 | | Oral communications | | | |
| 11.30-12.00 | | | | | |
| 12.00-12.30 | | | | | |
| 12.30-13.00 | | | | | |
| 13.00-13.30 | | Lunch & posters | | PCNE Soapbox members only | Reports & closure |
| 13.30-14.00 | | | | | |
| 14.00-14.30 | | | | | |
| 14.30-15.00 | | | | | |
| 15.00-15.30 | SEFAC-PCNE Symposium | Workshop series 1 incl. coffee break | General Assembly members only | | |
| 15.30-16.00 | | | | | |
| 16.00-16.30 | | | | | |
| 16.30-17.00 | | | | | |
| 17.00-17.30 | | | | | |
| 17.30-18.00 | | | | | |
| 18.00-18.30 | | Social event with dinner |  | | |
| 18.30-19.00 | | | | | |
| 19.00-19.30 | | | | | |
| 19.30-20.00 | | | | | |
| 20.00-20.30 | | | | | |
| 20.30-21.00 | | | | | |
| 21.00-21.30 | | | | | |
| 21.30-22.00 | | | | | |

The local Organising Committee

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|------------------------------------|----------------------------------|
| ⇒ Dr. Lola Murillo, Chair | ⇒ Javier Velasco |
| ⇒ Amalia García-Delgado | ⇒ José Alba |
| ⇒ Dr. Borja García Bikuña | ⇒ Dr. Miguel Angel Gastelurrutia |
| ⇒ Dr. Francisco José Farfán Sedano | ⇒ Prof. Dr. Pilar Modamio |

Seamless Pharmaceutical Care

(1)-2-3 February 2018

Supporting the pharmacists' contribution to seamless transitions between care settings

A Working Symposium of the
Pharmaceutical Care Network Europe
in cooperation with SEFAC and its other Spanish members.



Hotel IPV Palace
Fuengirola / Malaga – Spain



Final Program

Welcome,

This PCNE Working Symposium will be held in Andalusia, the south of Spain. It is here where Don Quixote, the Ingenious Knight of La Mancha, was supposed to be engendered by Cervantes's experience in prison. From time to time we might have a similar feeling of 'fighting the windmills', but hopefully, the science and evidence based approaches will keep us sane. We are sure the Symposium in Fuengirola will enable us to see reality more clearly and develop a more fruitful narrative than the one of Don Quixote.

The topic of the symposium is seamless pharmaceutical care, supporting the worldwide trend in healthcare reform towards an integrated, coordinated and streamlined approach.

Seamless care describes an optimal situation where there is continuity in healthcare provision, even in the presence of many transitions. Pharmacists typically refer to the transition of patients from hospital to the ambulatory setting or vice versa, i.e. linking different levels of care (primary, secondary and tertiary). On the other hand, integration of care can also be seen at the horizontal level, involving multiprofessional collaboration within a single setting. We are sure there is much to explore within the seamless care framework, and we are looking forward to your participation in Fuengirola.

Mitja Kos (PCNE Chairman) and Nejc Horvat (PCNE Secretary)

We are grateful to following financial sponsors:



Social event

Friday night (2nd February), the famous **PCNE Social Event** will be organised. This time, it is a festive dinner with typical Spanish elements (flamenco!) at the Caseta de Feria Peña de Cántaro, Calle Recinto Ferial 8, in Fuengirola.



Please note, if you do not attend the Social Event, you have to take care of your own dinner on Friday night.



The organising committee

Prof. Dr. Mitja Kos (Chair),
Slovenia
Dr. Foppe van Mil, the Netherlands
Dr. Lola Murillo, Spain
Dr. Martina Teichert, the
Netherlands
Dr. Nejc Horvat, Slovenia

The scientific committee

Prof. Dr. Mitja Kos (Chair),
Slovenia
Dr. Ana Molinero, Spain
Dr. Charlotte Rossing, Denmark
Dr. Foppe van Mil, the
Netherlands
Dr. Jacqueline Hugtenburg, the
Netherlands
Dr. Martina Teichert, the
Netherlands
Dr. Nejc Horvat, Slovenia
Prof. Dr. Veerle Foulon, Belgium

Support

This PCNE Symposium on Seamless Pharmaceutical Care is organised with great support from SEFAC (Sociedad Española de Farmacia Familiar y Comunitaria) and following other Spanish PCNE members:

- Consejo General de Colegios Oficiales de Farmacéuticos de España, Madrid
- Pharmaceutical Care Foundation España, Barcelona
- Universidad de Granada, Facultad de Farmacia, Research group Pharmaceutical Care, Granada
- Universidad de Barcelona. Clinical Pharmacy and Pharmacotherapy Unit, Barcelona

Their support and work for this conference is very much appreciated.

Program SEFAC-PCNE Symposium—1 February 2018, 17.00-19.00 (room Cadiz)

Overcoming barriers when implementing new pharmacy services

Implementation of advanced pharmaceutical services in Europe – Dr. Filipa Alves da Costa, Portugal

Implementing a new pharmacy care service – Dr. J.W.Foppe van Mil, Netherlands

Implementation, from theory to practice - Dr. Lola Murillo, Spain

17.45-18.45 Workshops on Implementation barriers (on three levels)

18.45-19.00 Closure and conclusions

For all additional information, contact PCNE at info@pcne.org

Program Thursday 1 February 2018

17.00-19.00 SEFAC-PCNE symposium (extra registration)

Remunerated pharmacy services in Europe

Organisation: Dr. Filipa Alves da Costa, Dr. Lola Murillo

Program Friday 2 February 2018

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|-------------|---|
| 8.00-10.00 | Registration |
| 10.00-10.15 | Opening |
| 10.15-10.45 | Plenary lecture: Pharmacists role in seamless care in community pharmacy. <i>Dr. Rik Ensing, the Netherlands</i> |
| 10.45-11.15 | Plenary Lecture: Pharmacist role in seamless care in the hospital. <i>Dr. Markus Lampert, Switzerland</i> |
| 11.15-11.30 | Coffee Break |
| 11.30-13.00 | Oral Communications (<i>Chair: Dr. Ana Molinero</i>) |
| 13.00-15.00 | Lunch & posters |
| 15.00-19.00 | Workshop series 1 (See next page for workshop description) |

Program Saturday 3 February 2018

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|-------------|---|
| 8.00-8.30 | Wake up walk. Meet in the lobby |
| 9.00-13.00 | Workshop series 2 (See next page for workshop description) |
| 13.00-13.30 | Presentation of workshop results and discussion |
| 13.30-14.30 | Possibility for lunch |

Notes about the workshops!

This symposium has two times four workshops, each lasting 4 hours. The second set of workshops (on Saturday) has the same theme, but may build on what the previous group has done.

The aim of the workshops is:

- To foster the work of the different working groups within PCNE
- To make the work of the PCNE working groups relevant for care transitions
- To exchange ideas between participants
- To generate a common view on what needs to be done (and to work towards creating a common starting point for projects).

Oral communications

Friday 2nd February 2018, 11.30-13.00.

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|--|----------------------------------|
| Validation of a Patient-Filled Stratification Tool on Risks for Drug-Related Problems: Five Items Differentiate Between High and Low Risk | Dominik Stämpfli, Switzerland |
| Predictive modelling in pharmacy practice, application on hospital readmissions and drug-related problems | Ghaith M Al-Taani, Jordan |
| Concilia Medicamentos pilot study: analysis of discrepancies | Elena Vallés, Spain |
| Validation of a measure and development of a model of general practitioner frequency of and attitudes towards collaboration with community pharmacists in Germany | Anna Dähne, Germany |
| Seamless care for patients treated with oral anti-cancer drugs | Lise-Marie Kinnaer, Belgium |
| A meta-analysis of pharmaceutical care components for diabetes patients provided by community pharmacists | Maira Deters, Germany |

All accepted abstracts, including the abstracts from the oral communications, can be found at:

<http://www.pcne.org/conference/24/6th-pcne-working-symposium-2018>

PCNE members-only events

- Friday, 2nd February 2018: 13.00 -15.00, Room Almeria: Members' Soapbox (only for PCNE members). Lunch served in the room.
- Saturday, 3rd February 2018: 14.30 -18.00, PCNE General Assembly. Room will be announced.



Workshops

WS1: Medication review after discharge

Facilitators: Jacqueline Hugtenburg—Rik Ensing, the Netherlands

The most implemented service is currently the medication review, including reconciliation, at the transfer between care settings; in this case typically at hospital admission and discharge. What needs to be done in what order? What is the aim of this review? What is the role of other health care professionals besides the pharmacist, such as doctors and nurses?

WS2: Use of PCNE DRP-classification at care transition

Facilitators: Nejc Horvat, Slovenia —Foppe van Mil, the Netherlands, assisted by Tommy Westerlund and Marcus Lampert

In the transition of patients between care settings (home-hospital-nursing home etc.), much information tends to get lost. This often results in problems with the medications. Can the PCNE-DRP classification be used in these situations? Does it offer coding options for all types of problems that may occur, or are essential DRPs and their causes missing for these situations?

WS3: Guidelines and indicators for seamless care

Facilitators: Martina Teichert, the Netherlands—Mitja Kos, Slovenia

Risky processes such as transitions of vulnerable patients from one healthcare setting to another need clear guidelines to provide optimal care in an efficient way. Concomitantly indicators should be developed that monitor and stimulate the implementation of guideline recommendations into daily practice. This workshop focusses on relevant structures and processes within seamless care, defined by the workshop participants. Subsequently meaningful aspects are formulated and translated into valid and measurable indicators. This workshop can help the participants to develop guidelines within their own settings.

WS4: Core Outcome Set (COS) for research projects on *impact of interventions at discharge*

Facilitators: Veerle Foulon, Belgium—Charlotte Rossing, Denmark

There are many activities under development that aim to optimize continuity of the management of medication at patient discharge from hospital. Interventions at discharge of a patient from hospital to home are ultimately meant to improve the quality of life of a patient, decrease readmissions and the financial burden on the health care system. But, what other outcomes of interventions at hospital discharge are important? Is it possible to define a Core Outcome Set, that will help to measure the impact of interventions at hospital discharge on the patient and his or her environment?