PHARMACEUTICAL CARE NETWORK EUROPE

⇒ 19- 21 March 2018. 2018 **ISPE Europe Annual Confe**rence: Lead and Manage a Paradigm Shift. Rome, Italy

⇒ 23-24 March 2018. 3rd Serbian Scientific Symposium "Health **Outcomes & Social** Pharmacy". Belgrade, Serhia

⇒ 25-27 June 2018 . 1st **FIP-PPSPPR Pharmacv** Practice Research conference for PhD students and Supervisors. Lisbon, Portugal

⇒ 23-26 July 2018. International Social Pharmacy Workshop 2018. Leuven, Belaium

 \Rightarrow 2-6 September 2018. 78th Annual FIP Congress. Glasgow, Scotland, United Kingdom

⇒ For an up-to-date list: see the PCNE Wiki !!

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PCNE Newsletter

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Chairperson's editorial

A new face on the front page, a new layout for the newsletter, a new vision for PCNE and a new team of board members to move on. During the PCNE meeting in Fuengirola, after completed board membership of six years, Charlotte Rossing and Veerle Foulon stepped down. But before they did, they finalised the PCNE vision document. You can find it on our website. Although we will miss their experience, inspiration and drive in the board, they have equipped us with a clear map for the future, with which we are very happy. A big thank you to Charlotte and Veerle!

My colleague Jacqueline Hugtenburg has taken over the pen of the PCNE secretary from Nejc Horvat and I have the honour to take over from Mitia Kos. It is common that PCNE board members stay on for six years, and thus Mitja and Nejc remain as board members. Their knowledge and enthusiasm are essential to continue our work. In Fuengirola Isabelle Arnet from Basel became a new board member. Her fresh ideas

and expertise in pharmaceutical research will help us to set the first steps on the path of our new vision.

In Fuengirola 83 participants enjoyed workshops on seamless care. We worked on medication review after discharge, the PCNE classification of drug related problems, guidelines and indicators for seamless care and CORE outcome sets usable at discharge. The results encourage us to continue and to set further steps in the development, evaluation and implementation of pharmaceutical care. Our vision stimulates us to support collaboration and the exchange of ideas as well as to train



and mentor researchers.

Of course we are busy already to organize the 13th Working Conference in Hotel Zuiderduin in Egmond aan Zee. This venue is directly at the coast of the North See and close to Schiphol Airport Amsterdam. Do reserve 6-9 February 2019 in your diary!

Martina Teichert, PCNE chair

This newsletter

What is this?

This is the new PCNE newsletter. With a new layout, but the same type of (hopefully) interesting content.

One cannot cook to everyone's taste but we do appreciate your comments, if you have any.

Same wine, new bottle? Perhaps, but if you do not give any input, we can only change the are you doing? What do you layout. The content is created by the secretariat, and for the last 12 years without much help (apart from one year when Mara Guereiro stepped in). That is not good. But if you do not send content, we have to create it.

What can you do?

Produce interesting content for this newsletter of course. What want other PCNE members to know about?

Another soapbox?

Yes, the newsletter can be a written soapbox, and can be used by **YOU**, to express opinions, find partners in crime or stir up some dust. Send you contributions to info@pcne.org.

PCNE Newsletter

The PCNE Symposium in Fuengirola

Thursday workers

Listeners









Party goers







Winners













See http://www.pcne.org/conference/24/6th-pcne-working-symposium-2018 (the picturebook) for all available pictures



Speakers











Chatters





PCNE would especially like to thank the members oof the local organising committee:

- Dr. Lola Murillo, Chair
- ♦ Amalia García-Delgado
- Dr. Borja García Bikuña
- Dr. Francisco José Fardan
- Javier Velasco
- José Alba
- Dr. Miguel Angel Gastelurrutia
- Prof. Dr. Pilar Modamio

More on the Fuengirola symposium

NUMBERS

The PCNE Symposium Fuengirola, Spain was organised on 2 and 3 February 2018. There were 88 participants registered, but 3 cancelled and 2 did not show up. Sixty four people took part in the social event.

PRE-SYMPOSIUM

Together with SEFAC, a pre-symposium was organised on the implementation of pharmaceutical care. This symposium attracted 42 participants and was moderated by Lola Murillo, Filipa Alves da Costa and Foppe van Mil.

SPONSORS

The symposium was sponsored by Bida farma as gold sponsor. And furthermore by Springer-

Nature, the Förderinitiative Pharmazeutische Betreuung, Distribuidora Farmacéutica de Gipuzkoa, the Consejo General de Colegios Oficiales de Farmacéuticos and the Consejo Andaluz de Colegios Oficiales de Farmacéuticos.

AWARDS

The Poster award from the Consjeo General de Colegios Oficiales de Farmacéuticos was shared between the teams of SEFAC and the Grupo de Investigación en Atención Farmacéutica, Cátedra María José Faus Dáder de Atención Farmacéutica (GIAF-CUGRAF), Universidad de Granada. The Oral Communication Award of the Förderinitiative Pharmazeutische Betreuung was won by Lise Marie Kinnaer, from Leuven University.

Isabelle Arnet, new board member

Isabelle Arnet was born 1965 in Remiremont, France. She studied pharmacy at the Swiss Federal Institute of Technology (ETH) in Zurich and graduated in 1991 with a Swiss Federal diploma. After 2 years in Baltimore (Maryland, USA) she came back to Basel. In 1997 she joined the Department of Clinical Pharmacology & Toxicology of the University Hospital Basel and 1999 she acquired her PhD with a thesis on "Compliance/Non-compliance and psychological attributes". As a bilingual person, fluent in French and German, she became the Head of the translation services at the editing company of the Swiss Summaries of Product Characteristics in 2000. In parallel, she kept her teaching activities in pharmacy at the University of Basel.



In 2008, she joined the Pharmaceutical Care Research Group of Prof. Kurt E. Hersberger at the University of Basel as a senior scientist. She now assists in developing "Pharmaceutical Care" as a core competency of the pharmacy workforce within the Swiss health system. Her research aims at evaluating and developing services by pharmacists in primary care. Her main focus of interest is adherence to, and persistence with multiple drug therapies. With researchers from Utrecht (the Netherlands), she published standards for operationalization of adherence measures with medication records. Recently, with researchers from Perth (Australia), she validated a new method to calculate adherence to polypharmacy from pharmacy claims data.

PERSONAL DRIVERS

Isabelle was educated with the old-fashioned view of a pharmacist as expert in chemistry and molecules, where patients were silent recipients of pharmacotherapy and whose opinions and beliefs were seldom asked. With societal changes and the advent of patient empowerment, pharmaceutical care became more and more central, adding skills in communication and caring to pharmacists' expertise in pharmacotherapy. She perceives her work in the academic field as a great honour. Her personal driver is to find practical solutions to practical problems in adherence, and the translation of research results into practice.

PCNE ACTIVITIES

Isabelle is PCNE member since 2015, and immediately took a liking to its members. International contact is an enrichment, not only through exchange of ideas with fellow researchers, but also through listening to presentations or taking part in workshops. As a board member she hopes to stimulate especially young researchers, and to introduce new views and activities, keeping in mind that on the long term, we all will be patients one day.

THE VISION 2025

The focus of the PCNE network is to support and connect researchers involved in the development, evaluation and implementation of pharmaceutical care. This is done by supporting research as such (mainly through collaboration, and exchange of ideas and experiences) and by training and mentoring researchers. cal care research. The network is dynamic, open and flexible, based on trust between the members, and communicates actively both within the network and with all interested parties.

PCNE is all about its activities. The network offers opportunities for researchers to develop their skills and share knowledge in different ways, adapted to the needs of the people involved. Strongholds of PCNE are its bi-annual working conferences, symposia and working groups. New activities to develop are webinars and a system of mentoring.

If you would like to assist PCNE in the organisation of the new activities, please contact the PCNE secretariat.



You can find the full version of the PCNE Vision and a description of its development at http://www.pcne.org/news/72/pcne-vision-accepted

PCNE News

NEW WORKING CONFERENCE 2019

The next (3 day) Working Conference will be held in Egmond aan Zee in the Netherlands, from 6-9 February 2019, under the title 'Personalised pharmaceutical care, how to be out-



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standing'. Speakers and workshop topics are currently being selected. Keep an eye on the PCNE website for the developments around this conference.

NEW MEMBERS

During the General Assembly in Fuengirola, following new PCNE members were welcomed:

- Polytechnic of Guarda, Health Science School in Portugal
- Elisabeth Pfister, Germany
- Ina Richling, Germany
- Susanne Erzkamp, Germany
- Nicole Farrugia, Malta
- Clinical Pharmacy department at the University of Heidelberg, Germany

A new membership-list, including the details of the new members, can be downloaded from the members only part of the PCNE website.

PCNE as a network strives for international recognition through quality in pharmaceuti-