

Program overview					
Time	Thursday 1st February 2018	Friday 2nd February 2018	Saturday 3rd February 2018		
9.00-9.30		Registration	Workshop series 2 incl. coffee break		
9.30-10.00					
10.00-10.30		Opening and Lectures plus discussion incl. short coffee break			
10.30-11.00					
11.00-11.30		Oral communications			
11.30-12.00					
12.00-12.30					
12.30-13.00					
13.00-13.30		Lunch & posters		PCNE Soapbox members only	Reports & closure
13.30-14.00					
14.00-14.30					
14.30-15.00					
15.00-15.30	SEFAC-PCNE Symposium	Workshop series 1 incl. coffee break	General Assembly members only		
15.30-16.00					
16.00-16.30					
16.30-17.00					
17.00-17.30					
17.30-18.00					
18.00-18.30		Social event with dinner			
18.30-19.00					
19.00-19.30					
19.30-20.00					
20.00-20.30					
20.30-21.00					
21.00-21.30					
21.30-22.00					

### The local Organising Committee

- |                                    |                                  |
|------------------------------------|----------------------------------|
| ⇒ Dr. Lola Murillo, Chair          | ⇒ Javier Velasco                 |
| ⇒ Amalia García-Delgado            | ⇒ José Alba                      |
| ⇒ Dr. Borja García Bikuña          | ⇒ Dr. Miguel Angel Gastelurrutia |
| ⇒ Dr. Francisco José Farfán Sedano | ⇒ Prof. Dr. Pilar Modamio        |

# Seamless Pharmaceutical Care

## (1)-2-3 February 2018

Supporting the pharmacists' contribution to seamless transitions between care settings

A Working Symposium of the  
**Pharmaceutical Care Network Europe**  
in cooperation with SEFAC and its other Spanish members.



Hotel IPV Palace  
Fuengirola / Malaga – Spain



Preliminary program

## Welcome,

This PCNE Working Symposium will be held in Andalusia, the south of Spain. It is here where Don Quixote, the Ingenious Knight of La Mancha, was supposed to be engendered by Cervantes's experience in prison. From time to time we might have a similar feeling of 'fighting the windmills', but hopefully, the science and evidence based approaches will keep us sane. We are sure the Symposium in Fuengirola will enable us to see reality more clearly and develop a more fruitful narrative than the one of Don Quixote.

The topic of the symposium is seamless pharmaceutical care, supporting the worldwide trend in healthcare reform towards an integrated, coordinated and streamlined approach.

Seamless care describes an optimal situation where there is continuity in healthcare provision, even in the presence of many transitions. Pharmacists typically refer to the transition of patients from hospital to the ambulatory setting or vice versa, i.e. linking different levels of care (primary, secondary and tertiary). On the other hand, integration of care can also be seen at the horizontal level, involving multiprofessional collaboration within a single setting. We are sure there is much to explore within the seamless care framework, and we are looking forward to your participation in Fuengirola.

Mitja Kos (PCNE Chairman) and Nejc Horvat (PCNE Secretary)



### Extra symposium (see also page 6)

Pharmaceutical care thrives best when it is provided as a remunerated service. In some European countries, this is already the case. Therefore, the day before the PCNE symposium, **1st February 2018, 17.00-19.00h**, SEFAC and PCNE organise a 2 hour symposium, with the title

#### **Overcoming barriers when implementing new pharmacy services**

*Please note that you must register separately for this symposium.  
Costs € 10.00, including coffee.*

*☞ If needed, do not forget to book an extra night in the conference hotel!*

## Social event

Friday night (2nd February), the famous **PCNE Social Event** will be organised. This time, it is a festive dinner with a typical Spanish elements (Flamenco!) at the Casa de Feira in Fungirola. The costs for food, drinks, and show will be € 80,00 per person.

*Please note, if you do not attend the Social Event, you have to take care of your own dinner on Friday night.*



## The organising committee

Prof. Dr. Mitja Kos (Chair),  
Slovenia  
Dr. Foppe van Mil, the Netherlands  
Dr. Lola Murillo, Spain  
Dr. Martina Teichert, the  
Netherlands  
Dr. Nejc Horvat, Slovenia

## The scientific committee

Prof. Dr. Mitja Kos (Chair),  
Slovenia  
Dr. Ana Molinero, Spain  
Dr. Charlotte Rossing, Denmark  
Dr. Foppe van Mil, The  
Netherlands  
Dr. Jacqueline Hugtenburg, The  
Netherlands  
Dr. Martina Teichert, The  
Netherlands  
Dr. Nejc Horvat, Slovenia  
Prof. Dr. Veerle Foulon, Belgium

**EXTRA! SEFAC-PCNE Symposium, Malaga**

**1<sup>st</sup> February 2018. 17.00-19.00h. Hotel IVP Palace**

## **Overcoming barriers when implementing new pharmacy services**

Maria Dolores Murillo, Filipa Alves da Costa, J.W.Foppe van Mil

The symposium aims to provide participants with the background knowledge and tools that are needed to successfully plan the implementation of new services in community pharmacy

The symposium starts with an overview of successful cases of cognitive pharmaceutical services implementation in some countries. Then one selected service and country will be chosen as an example to introduce some management and planning tools that participants can use throughout the workshop. Subgroups will be created for the practical part of the workshop. They will start to analyse the current reality in their country, the strength, weaknesses and opportunities. Subsequently, change management theory will be considered for the development of an implementation plan, adapted to the national reality.

## **Support**

This PCNE Symposium on Seamless Pharmaceutical Care is organised with support from **SEFAC (Sociedad Española de Farmacia Familiar y Comunitaria)** and following other Spanish PCNE members:

- Consejo General de Colegios Oficiales de Farmacéuticos de España, Madrid
- Pharmaceutical Care Foundation España, Barcelona
- Universidad de Granada, Facultad de Farmacia, Research group Pharmaceutical Care, Granada
- Universidad de Barcelona. Clinical Pharmacy and Pharmacotherapy Unit, Barcelona

**For all additional information, or for sponsoring options, contact PCNE at [info@pcne.org](mailto:info@pcne.org)**

## **Registration fee**

N.B. Conference fee includes accommodation (Friday), breakfast, lunch and workshops. Social event to be booked separately.

Full conference fee, single room	€ 425.00
Early bird conference fee, single room	€ 385.00
Early bird conference fee, double room, double occupancy, <i>fee per person</i>	€ 355.00
Extra night incl. breakfast <i>pp</i>	€ 95.00
Professional services symposium (1 February 2018)	€ 10.00
Social event Friday night	€ 80.00

Registration start: **15 October 2017**.

Early bird deadline: **15 December 2017 at 24.00h**.

Registration deadline: **28 January 2018**.

## **Abstracts**

**Abstract submission starts 1<sup>st</sup> October 2017 and ends 15 November 2017 at 24.00h sharp. Submit your abstract at [www.pcne.org](http://www.pcne.org)**

Abstracts must preferably be on one the symposium themes: Pharmacy services, Seamless pharmaceutical care, Drug-related problems, Medication review, Pharmaceutical care standards, or Core outcome sets. However, other topics may also be also considered.

Because PCNE is a research network, the submission of abstracts that have already been presented elsewhere is discouraged.

Participants with accepted abstracts can register for early bird fee till 15<sup>th</sup> of December. There will be awards for the best poster, and the best oral communication.

## **PCNE members-only events**

- Friday, 2nd February 2018: 13.00-14.30h, Members' Soapbox
- Saturday, 3rd February 2018: 15.00-18.00h, PCNE General Assembly



## Program Thursday 1 February 2018

17.00-19.00h SEFAC-PCNE symposium (extra registration)

### Remunerated pharmacy services in Europe

Organisation: Dr. Filipa Alves da Costa, Dr. Lola Murillo

## Program Friday 2 February 2018

8.00-10.00	Registration
10.00-10.15	Opening
10.15-10.45	<b>Plenary lecture: Pharmacists role in seamless care in community pharmacy.</b> <i>Dr. Rik Ensing, the Netherlands</i>
10.45-11.15	<b>Plenary Lecture: Pharmacist role in seamless care in the hospital.</b> <i>Dr. Markus Lampert, Switzerland</i>
11.15-11.30	Coffee Break
11.30-13.00	<b>Oral Communications</b> ( <i>Chair: Dr. Ana Molinero</i> )
13.00-15.00	Lunch & posters
15.00-19.00	<b>Workshop series 1</b> (See next page for workshop description)

## Program Saturday 3 February 2018

9.00-13.00	<b>Workshop series 2</b> (See next page for workshop description)
13.00-13.30	<b>Presentation of workshop results and discussion</b>
10.15-10.45	Possibility for lunch

## Notes about the workshops!

This symposium has two times four workshops, each lasting 4 hours. The second set of workshops (on Saturday) has the same theme, but will build on what the previous group has done.

The aim of the workshops is:

- To foster the work of the different working groups within PCNE
- To make the work of the PCNE working groups relevant for care transitions
- To exchange ideas between participants
- To generate a common view on what needs to be done (and to work towards creating a common starting point for projects).

## Symposium participants should sign up for two workshops

## Workshops

### WS1: Medication review after discharge

*Facilitators: Jacqueline Hugtenburg—Rik Ensing, the Netherlands*

The most implemented service is currently the medication review, including reconciliation, at the transfer between care settings; in this case typically at hospital admission and discharge. What needs to be done in what order? What is the aim of this review? What is the role of other health care professionals besides the pharmacist, such as doctors and nurses?

### WS2: Use of PCNE DRP-classification at care transition

*Facilitators: Nejc Horvat, Slovenia —Foppe van Mil, the Netherlands*

In the transition of patients between care settings (home-hospital-nursing home etc.), much information tends to get lost. This often results in problems with the medications. Can the PCNE-DRP classification be used in these situations? Does it offer coding options for all types of problems that may occur, or are essential DRPs and their causes missing for these situations?

### WS3: Guidelines and indicators for seamless care

*Facilitators: Martina Teichert, the Netherlands—Mitja Kos, Slovenia*

Risky processes such as transitions of vulnerable patients from one healthcare setting to another need clear guidelines to provide optimal care in an efficient way. Concomitantly indicators should be developed that monitor and stimulate the implementation of guideline recommendations into daily practice.

This workshop focusses on relevant structures and processes within seamless care, defined by the workshop participants. Subsequently meaningful aspects are formulated and translated into valid and measurable indicators. This basic set of structures and processes with indicators can help the participants to develop guidelines within their own settings.

### WS4: Core Outcome Set (COS) for research projects on *impact of interventions at discharge*

*Facilitators: Veerle Foulon, Belgium—Charlotte Rossing, Denmark*

There are many activities under development that aim to optimize continuity of the management of medication at patient discharge from hospital. Interventions at discharge of a patient from hospital to home are ultimately meant to improve the quality of life of a patient, decrease readmissions and the financial burden on the health care system. But, what other outcomes of interventions at hospital discharge are important? Is it possible to define a Core Outcome Set, that will help to measure the impact of interventions at hospital discharge on the patient and his or her environment?